

# Emma Toops



Emma is a retired Army Major who served on Active Duty from 1996 – 2013. She was a CBRN (Chemical, Biological, Radiological, and Nuclear) Officer and served in roles that included Special Staff CBRN Advisor; Plans and Exercises Officer; Commander (twice); Training Management Team Chief; Academic Operations Officer; and Operations Orders Manager. She served at all organizational levels in the United States, Overseas (South Korea and Germany), and deployed to both Iraq and Afghanistan.

Emma is now an entrepreneur, non-profit leader, and part-time teacher. Her first business was an insurance agency. She shifted to Toops Consulting, LLC after discovering a passion and unique talent for Bridging the Veteran / Civilian Culture Gap™. She is a business / human resources consultant for military programs and strategies; mentors and coaches transitioning military and military spouses; and facilitates connections between military and non-military contacts. Her part-time teaching is ACT exam-prep tutoring for college-bound students and/or adults.

She has a Master of Education: Curriculum and Instruction, Bachelor of Arts: Biology, and has completed the Kauffman FastTrac Course for Entrepreneurship.

Emma is the Chapter President for the Greater Kansas City Chapter of the Association of the United States Army (KC AUSA) and Treasurer of the Heart of America Chapter of the Military Officers Association of America (MOAA-HOA). She is a member of the ACA Business Club of Kansas City, Central Exchange, Society for Human Resource Management – Kansas City, and the Co-Chair of the Leavenworth MyVA Community Veterans Engagement Board.

More information on Emma can be found on LinkedIn at [www.linkedin.com/in/emmatoops](http://www.linkedin.com/in/emmatoops).